



## General Terms of Use

Artspoints Rewards is the loyalty rewards program that supports the arts. The Artspoints Rewards program is owned and operated by Artspoints Rewards International Inc. In accepting to join you as an Artspoints Member, you acknowledge that Artspoints assumes no contractual or legal responsibility to you and has specifically limited its legal obligations in its arrangements with the partners to whom Artspoints sells its reward points. The accumulation of Artspoints does not entitle members to any vested rights, and in accumulating Artspoints, members may not rely upon the continued availability of any award, reward, award/reward level, premium, privilege or other benefit.

1. Artspoints have no monetary value and cannot under any circumstances form the basis of a monetary claim against Artspoints Rewards.
2. Artspoints membership is limited to natural persons and no corporation, trust, partnership, or other entity may hold membership in the Artspoints program.
3. An Artspoints Member must enroll individually, only once, and in his/her full legal name. Membership is solely for the benefit of the individual, therefore it will be maintained in the name of an individual.
4. Artspoints, or any other benefit are personal and cannot be assigned, traded, willed or otherwise transferred (other than with the consent of Artspoints and in accordance with the Terms and Conditions of the Artspoints program) and any assignment or transfer in violation of these rules will be void and may, at the discretion of Artspoints, result in the loss of membership or the cancellation of the affected reward, benefit or Artspoints, as the case may be.
5. Artspoints membership is a privilege which can be revoked by Artspoints Rewards at its discretion at any time and without compensation including without limitation, abuse by the member of any of the Terms and Conditions of the Artspoints program or any other actions deemed by Artspoints, acting in its sole discretion, to be deleterious to Artspoints, the Artspoints program or the interests of its partners.
6. Artspoints and all companies affiliated with Artspoints will not be responsible for correspondence lost or delayed in the mail, by email or otherwise.
7. Artspoints in an account belong to the account holder, and not to the person or company who paid for the tickets, merchandise, or any transaction entered into with the Artspoints Partner.
8. Artspoints Rewards is the owner of all Artspoints Rewards member cards, issued or unissued.
9. Artspoints Rewards assumes no liability to members whatsoever for awards claimed, including loss from cancelled events, lost tickets, undelivered tickets, double booked tickets, et cetera.

10. Artspoints reserves the right to terminate the program at any time, and in doing so shall incur no financial or other obligation for Artspoints earned, redeemed, pending, or due, or for tickets redeemed by not yet delivered.
11. Artspoints reserves the right to update, modify, or amend the program or parts thereof, the Terms and Conditions of the program, or the Terms of Use.
12. Artspoints reserves the right to add or delete Arts Partners, Merchant Partners, or Members.
13. Artspoints Rewards reserves the right to change redemption levels, premium awards levels, or any redemption requirements, at any time without notice.
14. You agree that Artspoints and any of its affiliates, subsidiaries, or representatives are not responsible for, and you release them from any and all liability resulting from any accident, loss, injury or damage caused by any rewards supplied or requested in connection with the Artspoints Rewards program.
15. Members shall be responsible for all taxes, event fees, venue fees, processing and handling fees, or any other third party fees. Members shall be provided the opportunity to pay for these fees at time of redemption with a credit card of their choice.
16. Artspoints Merchant Partners have final say over the number of points awarded for purchases of goods and services at their business locations. Merchant Partners have the right to change award levels up or down, at their discretion, so be sure to check award levels prior to purchase.
17. Artspoints Rewards reserves the right to not award Artspoints on returned purchases.
18. Artspoints Merchant Partners purchase points from Artspoints and provide those to Members, in exchange for Member patronage. If a Merchant Partner fails to pay for points due to a Member for any reason, Artspoints shall not award those points to the Member.
19. Artspoints Rewards will be the final authority over Artspoints award and redemption, and to the interpretation of these Terms of Use.
20. Artspoints Rewards shall endeavour to provide current and accurate information on account levels and redemption levels on behalf of each Member, both online and through quarterly printed statements mailed to the most recent Member address entered into their profile at Artspoints.com. It is the responsibility of the Member to check for inaccuracies and to report those to Artspoints Rewards.
21. Artspoints Rewards is not responsible for inaccurate or out-of-date Member information, including account levels.
22. The Artspoints Rewards program shall be governed by the laws of British Columbia and the laws of Canada.